

Mannes Body Shop Repair Authorization and Lifetime Warranty



Mannes has been a local independent body shop serving Holland, Michigan at 500 Chicago Drive since 1940. Our mission is to keep forward with intention and integrity to serve our customer with excellence.

The warranty applies to the repairs stated on your repair invoice, and is for the original recipient of the repair order.

The repair by Mannes Body Shop is guaranteed with lifetime warranty to meet the industries acceptable standard. Your satisfaction is our priority and concern.

Not included in the warranty:

1. Rust originating from within the auto body.
2. Hazing of Paint caused by improper detergents, incidental atmospheric conditions (acid rain), or by exposing/parking your vehicle to environments subject to volatile emissions or corrosive substances.
3. Another accident
4. Loss of time, inconvenience, or economic loss.

I have read the itemized account of damages or have discussed the repairs necessary with a representative of Mannes Body Shop and authorize the repair of the vehicle noted. I also authorize Mannes Body Shop to repair any additional hidden damage Mannes Body Shop may find during the repair process of the above noted vehicle.

I authorize the following: In the event of deficiencies in labor rate, amount of labor hours or necessary procedures not covered in my insurance settlement, I authorize Mannes Body Shop to use its professional judgment to the parts replacement and or labor charges to produce the highest quality repair at Mannes Body Shop's posted labor rates. I understand that Mannes Body Shop's final invoice for repairs of my vehicle may not match that of the insurance company's estimate as to parts, labor or procedures used to repair my vehicle. I understand that parts prices are based upon recent motor guides, but may vary from prices listed due to currency fluctuation or varying supplier costs. I understand that repair techniques employed are based upon Mannes Body Shop's judgment as to the best means of effecting a high quality repair, and that Mannes Body Shop's labor charges are based upon hourly time allowances as given in the industry flat rate manuals, and their experience, and may be more or less than the amount of actual time. I understand that all Mannes Body Shop's estimates and final invoices are based on flat rate hours as is customary in the industry, not actual time spent on repairs. I understand that a flat rate hour is a unit of time given for

a certain repair operation and that actual time spent on a repair operation can vary from the flat rate time given to a labor procedure depending on technician experience and equipment employed.

Permission is hereby granted to perform diagnostic and road testing of the vehicle on local highways and streets. Mannes Body Shop is not responsible for loss or damages to vehicle or its contents due to fire, earthquake, theft or any other cause beyond Mannes Body Shop control. All repairs must be paid in full before release of vehicle, unless otherwise agreed on, via properly endorsed insurance check, bank check, certified check, mastercard, discover, visa, or cash. Vehicles on Mannes Body Shop's premises not under repair are subject to \$30.00 fee per day. This includes vehicles deemed to be a total loss by insurance companies, vehicles estimated but not subsequently repaired by Mannes Body Shop, or vehicles left more than seven days after completion of repairs. Money paid out to cover towing, storage or sublet charges to other companies by Mannes Body Shop may be subject to reasonable mark up charges. Vehicles towed or driven in, then deemed a total loss, or moved to another location for any reason by customer or Insurance Company may be subject to admin, lot, debris cleanup charges or estimate fees. Any labor, towing or lift inspection fees must be paid before a vehicle leaves Mannes Body Shop. Prior written notice must be given if return of used or damaged parts is desired by customer. All parts installed are Original Equipment Manufacturer unless specified otherwise.

Customer Information:

Last Name

First Name

Authorizing Customer Signature

Date

mannesbodyshop.com